

Environmental solutions

With client needs at the heart of their business, environmental management has become a top priority for Pipework Solutions & Installations Ltd.

The Somerset-based company was established in 2001 by Alan Jenkins and Steve Riddick, who are experts in their field with a combined 50 years of experience in the pipe-work engineering industry. Pipework Solutions & Installations serve a wide range of large, high-profile companies such as Cadburys, as well as a number of smaller clients. The company designs, fabricates and installs commercial and industrial pipe-work systems.

The company's need for a comprehensive Environmental Management System was primarily driven by its major clients. "Our largest clients are very proactive in the environmental field and demand the same of their suppliers" explains Director Alan Jenkins, "Here at PSI we obviously appreciate the importance of environmental matters but serving our clients' needs and the prospect of winning even more new business prompted us to take a look at Mentor Environmental."

"The service helps us to deal with day to day environmental issues" says Alan "It's a steep learning curve for us, particularly with regards to complying with the relevant legislation; that's where I feel that Mentor's Environmental Service really benefits us the most. Having the service in

place allows us to stay on top of our environmental obligations."

"With Mentor, we have access to expert environmental advice 24/7. The environmental toolkit provided as part of the service allows us to develop policies and processes that weren't in place before- using the documentation and the templates supplied by them." explains Alan. "The most important benefit of the service for us was the initial audit of our activities, which identified the potential hazards and environmental impacts of our business, and made us aware of current environmental legislation"

The biggest issue for the company is contamination. "We don't deal with particularly hazardous chemicals but we do use chemicals on-site for cleaning. There are activities that could result in spills or contamination of waterways and we need to look at new ways of working to reduce this risk." Alan has been

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impressed with the support the Mentor Environmental Service has provided since joining: "The service is very good. There were a number of issues that were identified during the initial audit which we had to address straight away."

PSI will not only be taking care of their own environmental management activities with Mentor: "We deal with clients who already have established methods of dealing with waste but some of our smaller clients are not quite as proficient and that's where Mentor Environmental will be of real benefit to us." explains Alan, "For these clients we can be an advocate of good environmental management. It's not every day we come across environmental issues but when we're aware of them, we can advise our clients on how to deal with anything that crops up."

Alan is confident that the beneficial partnership between PSI and Mentor will continue to evolve: "Mentor Environmental will

help us to be more professional and more competent in our approach. We're very good at doing what we do but having the Mentor Service will make us consider the environmental impacts of what we do in greater depth."

"It gives us real peace of mind. If we do run into an environmental problem that we don't know how to solve we've always got Mentor on hand to help."



Mentor delivered:

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- Environmental Audit
- Environmental Toolkit
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